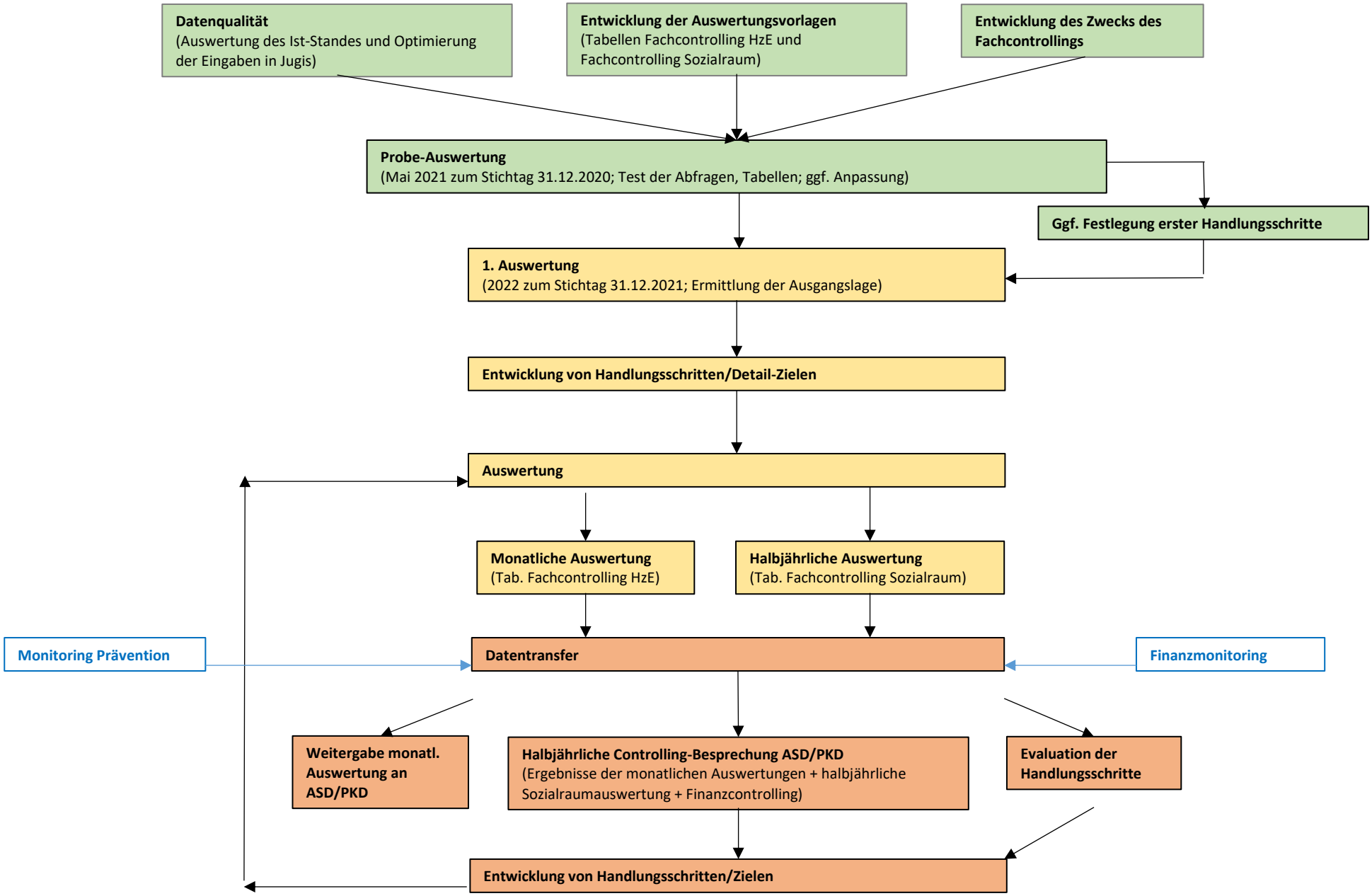Prozessbeschreibung Controlling der erzieherischen Hilfen